



“WorkMeter’s tool enhances the advantages of teleworking thanks to optimizing the time and work carried out by each person”

About Esri Colombia

Esri Colombia is a world leader in Geographic Information Systems (GIS), which through ArcGIS helps its users to collect, analyze and manage geospatial data to improve decision making, integrating solutions with location intelligence.

ArcGIS, the Esri platform, went from being used only by GIS experts to being available to everyone, thanks to taking advantage of the cloud and being available on mobile devices

For more than 20 years, Esri Colombia has participated in 80% of the local market.

Industry: Services and information technologies

Region: Colombia

Company size: 201 – 500 employees

WorkMeter Products: Performance management software

The challenge

Esri Colombia is a pioneer in the generation of Geographic Information Systems (GIS), which, through the collection, integration and analysis of multiple data, help its users and clients to make intelligent decisions.

The continuous growth of Esri Colombia has increased its business volume and projects significantly in recent years, which were not specifically stored or managed.

Neither were the hours spent on each task automatically recorded, nor the total or final time worked by each employee on the different projects. The general information obtained was unreliable as it appeared incomplete and was continually edited.

Esri Colombia needed a very specific software for this multiple management and it had to be implemented in a short time. Quite a challenge for WorkMeter and its star tool, which have provided Esri Colombia with the solution they needed with effective and immediate support and guarantees.

A background image showing a person's hand holding a pen and writing on a notepad. In the background, there is a laptop, a pink mug, and a potted plant on a wooden desk.

The company lacked specific software to store, manage and administer the projects; as well as the extensive information that was generated from them.

The solution

According to **Felipe Beltrán**, from Esri Colombia:

Being such an intuitive tool, we have been able to quickly integrate it to optimize productivity.

Although the current pandemic situation has lengthened the adaptation to the working method a bit, it has not taken us more than three months to implement it, train and train employees and professionals in its management.

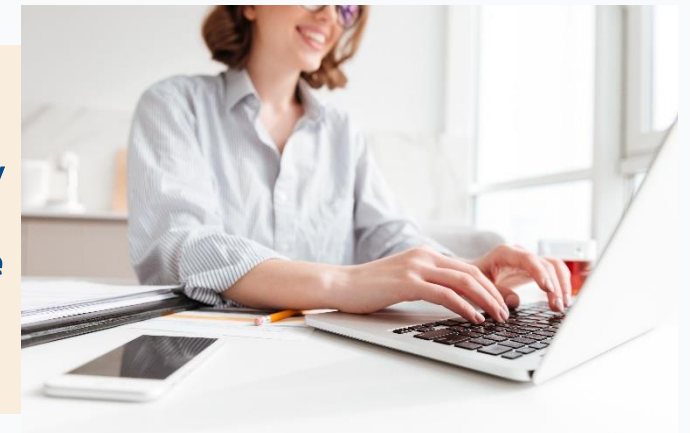
Also, something that we really liked about performance management software is that you can quickly appreciate its benefits, everything that helps you, and thanks to this, our collaborators have learned quickly without showing resistance to change.

Of course, the support, support and quick response of WorkMeter has greatly facilitated the rapid familiarization of employees with the tool.



The tool stands out for being an intuitive and easily adapted tool, which has facilitated its rapid integration into the company

Support and support provided by WorkMeter have expedited employee familiarization with the product



Results

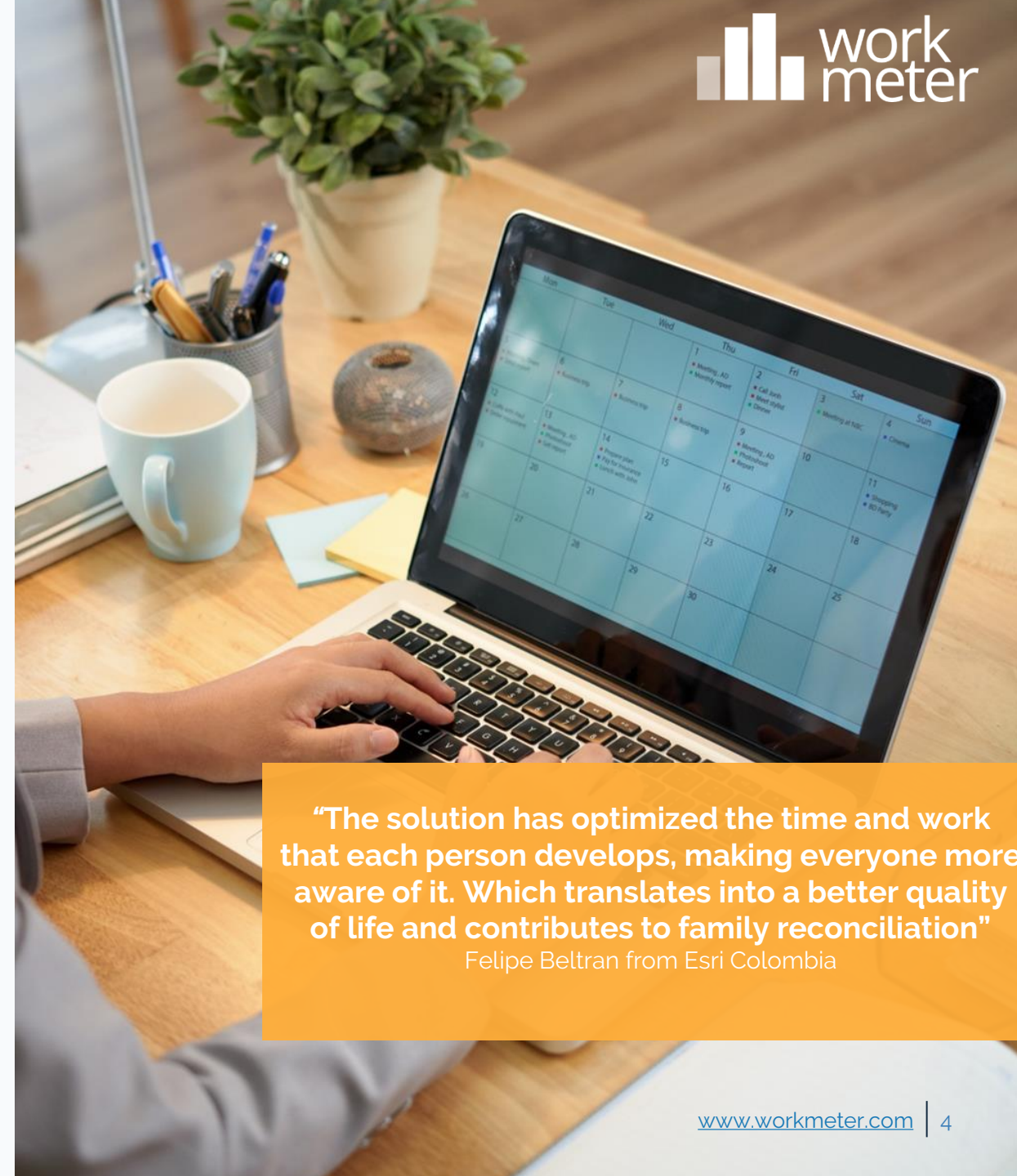
The centralization of information and the rapid visualization of tasks, projects and time spent have allowed them to focus on what is really important. This has generated an improvement in the quality of work, decision making and results.

Esri Colombia recommends the solution by WorkMeter for three main reasons:

- **Simple interface for users and administrators,**
- **quality technical support**
- **Available integrations that allow more efficient use of the information captured**

In addition, he considers other characteristics very advantageous such as:

- ✓ Automation of activities.
- ✓ Assignment of projects for each of the professionals.
- ✓ Fast and efficient administration
- ✓ Training on new functionalities.
- ✓ Detailed reports at the user and administrator level.



"The solution has optimized the time and work that each person develops, making everyone more aware of it. Which translates into a better quality of life and contributes to family reconciliation"

Felipe Beltran from Esri Colombia

Thanks to performance management software, Esri Colombia has confirmed an improvement in the performance and performance of its workers. Which has influenced the work and projects carried out for its clients, who are already appreciating it.

Knowing and measuring which, how, how much and by whom the various company systems are being used is what he needed to complete the path towards his goal.

Useful saving of
work times

Improve time
management

Allows the
measurement of
teleworking teams

Check everything that WorkMeter can do for your organization

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